



Refund Policy for 2024-2025

We strive to provide the best experience for each and every young actor and their families. Please review our refund policy below:

1. **All registrations (full payments and pay-over-time options) include a \$50 non-refundable registration fee:** This fee covers the cost of the registration portal and related processing fees, and is not eligible for refund under any circumstances.
2. **Refund Eligibility:** Participants may receive a full refund of their program fees, minus the \$50 registration fee, under the following conditions:
 - If the request is made at least one week (7 days) prior to the start date of the programming.
 - If, after the actor attends the first day of programming, both Tacoma Youth Theatre and the actor (along with their family) collaboratively determine that it is not currently a good fit for the young actor.
3. **Refund Requests:** To request a refund, email Artistic Director, Maggie Knott
4. **Program Switching:** Participants wishing to switch to another program of equal or lesser value may do so for an additional fee of \$50, up to the refund deadline.
5. **No Refunds After Deadline:** Unfortunately, we cannot issue refunds for cancellations made less than one week before the program begins. For cancellations made prior to the first day of class, but after the refund deadline, a voucher for future programming (of equal or lesser value) will be provided, valid for one year from the date of issuance.